

Department of Energy

Savannah River Operations Office P.O. Box A Aiken, South Carolina 29802

DEC 0 2 1999

Dr. Lawrence Brede, Jr., Senior Vice President and General Manager Wackenhut Services, Incorporated Aiken, SC 29802

Dear Dr. Brede:

SUBJECT:

Award Fee Determination for June 1 through September 30, 1999, Award

Fee Period 99-2 of Contract DE-AC09-99-SR18950

I have completed my evaluation of the Wackenhut Services Incorporated-Savannah River Site (WSI-SRS) contract performance and determined your award fee based on the three principal areas of the Award Fee Plan.

As the Fee Determination Official for the Savannah River Operations Office, I am writing to inform you that WSI-SRS earned 100% of the available \$1,000,000 fee. Overall, and as measured using established rating criteria, WSI-SRS demonstrated a superior level of performance and corporate leadership this period in fulfillment of expectations as described below.

WSI-SRS sustained high performance in protective force operations as documented in the DOE annual Safeguards and Security surveys of 200-F and 200-H areas. All aspects of protective force operations and management were assessed and no significant deficiencies were identified. Strong performance in protective force operations was also demonstrated in graded exercises and emergency response drills.

The FB-Line contamination event also necessitated the rapid development, implementation and staffing of modified security plans and compensatory security posts to maintain security requirements while supporting non-routine access to the affected areas of the tacility. The WSI-SRS Zone Security Manager and his staff were extremely responsive in participating in the development of modified security plans and rapidly staffing compensatory security posts to support on-going facility investigation and clean up activities. This event, however, did demonstrate the importance of close teamwork between your organization and Westinghouse Savannah River Company (WSRC). As you are aware employees from both organizations were effected by this event. Improved site work practices, as the result of lessons learned from this event, should lead to increased WSI-SRS participation in pre-work activities and, better teaming with WSRC to ensure consistent and timely information regarding the impact of events to all workers.

The active participation of WSI-SRS in the DOE-SR hosted Integrated Safety Management Workshop was a significant achievement this period. WSI-SRS contributed to all aspects of the planning and preparations for that event. This was the first

workshop of its kind to specifically include the perspectives of safeguards and security organizations. The breakout sessions presented by WSI-SRS personnel provided valuable insight on successfully implementing an effective Integrated Safety Management System in a protective force organization and was a significant contribution to the overall success of that event. Also, the performance of your organization during the DOE-SR Waste Minimization and Pollution Prevention comprehensive assessment indicates you have implemented sound pullution prevention and environmental management practices. These and similar achievements in the area of chemical-biological protection equipment, employee hazard recognition training, aviation safety awards, participation in the FB-Line accident investigation and completion of environmental self-assessments demonstrate a continuing organizational commitment and safety culture indicative of a VPP Star organization.

WSI-SRS demonstrated significant technical accomplishments in a variety of contract operations during the period. WSI-SRS personnel were an integral part of a DOE-SR cross-country spent fuel shipment. From the initial planning stages to arrival at Idaho National Laboratory, WSI-SRS personnel provided invaluable support and significantly contributed to the safe and accure transportation of that material. Additionally, WSI-SRS finalized infrastructure contingency plans and completed upgrades on all Y2K identified projects. The consistent focus and dedicated effort your organization demonstrated throughout this project was an integral part of achieving Y2K compliance at the Savannah River Site.

WSI-SRS protective force operations continue to be an organizational strength as demonstrated by timely and appropriate responses to a variety of actual events, including a fire, a traffic accident involving an off-site ambulance, unanticipated outages of critical equipment, and two incidents of suspicious packages. Your organization demonstrated innovation in achieving approval to utilize a decommissioned facility (P Reactor) for security training. This approach creates a safe environment for effective security training without impacting activities in an operating area and at no additional cost to the Savannah River Site. The WSI-SRS contributions to the Site Security Stand-down and the timely completion of this training by all your employees are also considered a significant achievement for this period.

Other notable technical achievements this period include: earning the highest score ever awarded on an Energy Performance Award Application, performance during DOE-SR safeguards and security surveys and the graded emergency preparedness exercise, development and submission of the WSI-SRS Standards/Requirements Identification Document (S/RID), improvements to classified response plans, and the continuing responsiveness to DOE-SR on the review of draft orders and assistance during high visibility site visits.

Your organization continues to demonstrate a strong commitment to effective planning and execution of administrative and support functions that result in high quality and cost-effective contract operations. WSI-SRS employee use of the Healthcare Coalition Provider Network resulted in savings of \$364,422 for the current calendar year. Early identification of duplicate requirements and effective planning allowed WSI-SRS to realign the protective

force performance test schedule and consolidate two separate DOE requirements into a single force-on-force exercise, thereby saving approximately \$18,000.

The sustained commitment of your organization to seek input from and share your innovations and successes with the DOE community was demonstrated again this period. The WSLSRS precentation on successful labor relations and other dispute resolution initiatives significantly contributed to the 1999 Society of Professionals in Dispute Resolution (SPIDR) Conference. This level of participation and the continuing success of your programs are a first for the SRS. Due to the success of these activities, the DOE-HQ Director of the Office of Dispute Resolution has requested presentation to the American Bar Association conference next year and is exploring the possibility of similar training at other tocations in the DOE complex. Similarly, your support to Fort Gordon during their annual emergency preparedness drill was a significant accomplishment. The expertise WSI-SRS personnel brought to the planning and safe execution of the exercise is reflected in Fort Gordon's request for your continuing participation next year. Also noteworthy is the WSI-SRS participation in the DOE-HQ evaluation of tactical simulation software, the canine detection initiative briefing provided at an international law enforcement conference, support to SRTC, site training initiatives, assistance during the DOE-HQ EM budget teleconference, and support to the DOE-HQ Behavioral Safety Committee.

In summary, the achievements of WSI-SRS during this period are clearly superior with no notable deficiencies. Thank you for your continued excellent work in support of the missions at the Savannah River Site.

Sincerely,

Greg Rudy Manager

NFB-00-0020